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ACTION TECHNOLOGIES INTRODUCES TEAM MANAGER

– ActionWorks® Team Manager provides a powerful suite of Web-based collaboration and administrative tools for managing work in dynamic team environments –

June 25, 2004 – Oakland, Calif. - Action Technologies (www.actiontech.com), a 20-year-old software firm specializing in business process management, today introduced ActionWorks® Team Manager, a powerful suite of Web-based collaboration and administrative tools for managing work in dynamic team environments.

Today, more than half of the workforce is comprised of knowledge workers—people who collaborate across divisions, companies, and continents—inside and outside of their organizations. Unfortunately, they usually rely on a cumbersome mix of email, faxes, phone calls, meetings, and notes to organize and manage their work.

Team Manager provides extraordinary functionality for managing complex work in environments where exceptions are the norm. Team Manager is unique in its ability to support knowledge workers by enabling them to negotiate which work is to be done when and by whom, and then to assess whether the work has been completed as agreed. The software allows managers to start new team efforts from templates, structure work items with complex interdependencies, work in Gantt charts, and create a package of work for one person, or for many people.

Bill Welty, CEO of Action Technologies, said, "The success - or failure - of companies depends on their ability to manage internal and external work. Team Manager is the only software on the market that gives groups of knowledge workers a unified system for tracking, assigning and reviewing their work items in real time."

For more information, please visit www.actiontech.com.

About Action Technologies

For more than 20 years Action Technologies (www.actiontech.com) has delivered award-winning Business Process Management (BPM) software that reduces the time and cost of decision-driven processes by 40-60% and typically generates returns of more than 300%. The ActionWorks® Suite enables our leading global customers to analyze, redesign, implement and continuously improve their operations through a patented system for managing negotiations and commitments.

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